

DSW EDI - Frequently Asked Questions

What is the contact information for the EDI group/team at DSW?

The EDI Team is the DSW group that is responsible for the EDI programming and processing for DSW.

Email: edi@dswinc.com

What is the EDI communication ID for production?

Production qualifier = 08, ID = 6142384060

What is the VAN (value added network) that DSW uses:

IBM/Sterling Commerce

Who do I contact for information about GS1-128 Labels (UCC-128 Labels) testing/approvals?

Carton labels must be approved by our retail and etail (DSW Direct) compliance manager before moving to production EDI with DSW.

Chris Kitchen at ChrisKitchen@dswinc.com Phone: 614-872-1521

What EDI standard is used?

850 purchase order / 860 purchase order change / 856 advance shipping notice
The EDI standard used is X12 4010. If EDI transmissions are sent with 4010VICS referenced in the GS segment for 850/860/856 transaction sets, they will fail.
832 sales/price catalogue X12 4010VICS.

*DSW only provides "full replacement/replace all" 860s – The 860 will reflect the current version of the purchase order.

Link to the Logistics Guideline information

<https://www.designerbrands.com/vendors/compliance/>

How do vendors get the UPC information to DSW?

DSW can download UPCs from a vendor's product catalogue; we currently use GXS/Open Text, InterTrade

What product catalogues are DSW listed with and under what name(s):

GXS, Global Exchange Services
DSW SHOE WAREHOUSE (126142384060)



DSW

DSW.com

What are “solids” and “musicals”?

A “solid” is one style, one color, one size per case (e.g. one case of 12 pairs all size 7.5)

A “musical” is a musical size run, consisting of one style, one color and a size run to a case.

Example of 12 per case consisting of : 1 size 5.5

2 size 6.0 2 size 6.5 3 size 7.0 2 size 7.5 2 size 8.0.

What are common issues that cause DSW problems with vendor EDI data?

UPCA’s must be sent in the ASN LIN segment, LIN02/03.

Vendor style number is frequently left out of ASN, which causes a failure. ASN segment LIN (LIN10/11) must be sent with vendor style number.

What do I need to do with the 997 received from DSW for the ASN transmissions?

DSW will provide an accepted or rejected 997 for each ASN received. If your ASN has been rejected, corrections will need to be made and the ASN resent in order to avoid chargebacks for manual PO receipt. If you do not receive a 997 within 24 hours, contact DSW EDI Team to verify that the ASN was not received and resend ASN